

Collaborative Technology Enables Agencies to Modernize in Hybrid Work Environments

ThunderCat Technology is a Service-Disabled Veteran Owned Small Business that delivers technology services and solutions to government organizations, educational institutions, and commercial companies. ThunderCat brings an innovative approach to solving customer problems in and around the datacenter.

In the three years since the COVID-19 pandemic began, remote and hybrid work have become more commonplace across the public sector. The events of 2020 demanded that agencies pivot to a remote model nearly overnight and validated their ability to do so. However, now that we are entering the post-pandemic world, it's time to optimize the IT systems that were put in place while leaders were in a state of uncertainty.

Why Collaboration Matters

Research shows that 80% of government agencies currently own three or more web conferencing capabilities, and that those systems tend not to integrate smoothly with one another. The question is, how can agencies bring their existing technologies together in a way that creates synergy and meets equity requirements for all employees? Additionally, how can they entice employees to return to the office rather than mandating their return to a space that no longer meets their collaboration needs? High-quality collaborative technology answers both questions.

ThunderCat's collaboration practice specializes in identifying and distributing best of breed technologies to its government customers, ensuring they are operating at peak capacity when it comes to meetings, messaging, calling, analytics, and A/V design and integration. By helping agencies update and consolidate their aging infrastructures, migrate their technologies to new platforms, and monitor their systems for performance and efficiency, ThunderCat's team of experts enables them to create a purpose-built work environment that employees look forward to utilizing and that meets both in-office and hybrid communication needs.

Collaboration at Work

Recently, ThunderCat was selected to, among other things, revamp over 1,600 conference rooms for a major government agency. When the pandemic began in 2020, many of the collaboration technologies the agency was utilizing were already nearing the end of their lifespan. Now that these systems have been left to sit and age another three years, they are failing to keep up with the demands of the agency's employees and its mission.

ThunderCat is working with its partners to outfit these conference centers with top-of-the-line audio/visual and teleconferencing equipment, helping to increase operational efficiency in multiple field offices across the country. In doing so, they will also enable agency leaders to foster a relationship between on-site and remote employees that will allow them to collaborate as if they're in the same room, all in a completely secure environment. This joint effort between ThunderCat, our Partners and the Government Agency can serve as a model for the Modernization of Collaboration Technology across the government.

At-A-Glance

- Collaborative technology creates meeting equity for remote and on-site employees.
- ThunderCat has certified engineering and operational resources to design, build, and operate voice and video infrastructure in unclassified and multi-level classified environments.
- ThunderCat maintains certifications with all major manufacturers and supplies Trade Agreement Act (TAA) compliant products.
- Our engineers and designers provide all services from design, product management, implementation, and support.
- ThunderCat is ranked #47 in the 2022 Washington Technology Top 100, an annual ranking of the largest government contractors in today's market.

The State of Collaboration Tools in the Hybrid Work Era

44% rise in worker's use of collaboration tools since 2019.

Nearly **80%** of workers were using collaboration tools for work in 2021.

The shift away from in-person meetings is expected to continue. Gartner predicts that by 2024, in-person meetings will drop from

60% of enterprise meetings to

25%, driven by remote work and changing workforce demographics.

Source: Gartner Technology to Support Collaboration for a Hybrid Workforce Report

Partner With Us

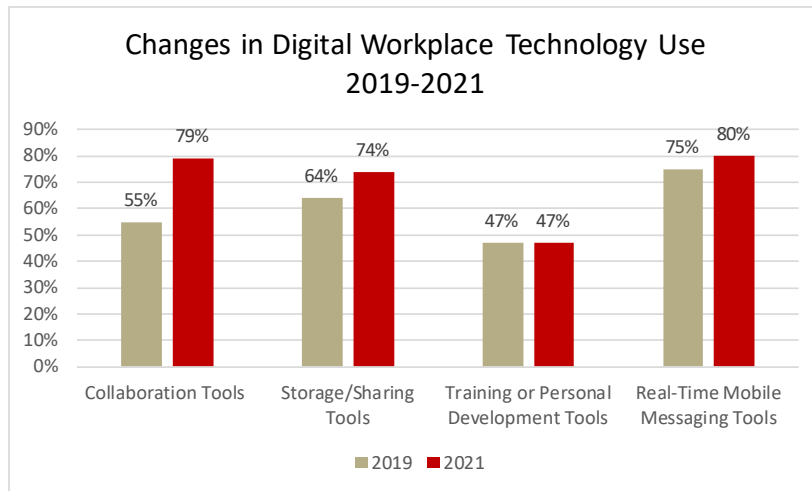
ThunderCat's collaboration practice capabilities extend far beyond modernizing infrastructure. Our deep bench of subject matter experts also assists organizations with:

- Decreasing operational expenses
- Monitoring and managing performance and efficiency
- Keeping employees up to date with regular training sessions and technology support
- Architecting and enabling customized

remote work environments

- Scheduling and joining meetings from any location
- Protecting equipment from potential cyber attacks
- Setting up emergency operations and mobile communications centers

ThunderCat's team of engineers and designers are certified on hundreds of products specific to the collaboration industry. We provide all services from design, product management, implementation and support for our customers' needs.



Source: Gartner (August 2021)

About ThunderCat

Currently ranked #65 on the CRN Solution Provider 500, ThunderCat Technology is a Service-Disabled Veteran-Owned Small Business (SDVOSB) that delivers technology products and services to government organizations, educational institutions, and commercial companies. Led by a combat-wounded CEO, ThunderCat is a systems integrator that provides and optimizes technologies from best-of-breed manufacturers to solve customer problems

in and around the datacenter, providing strategies for Data Storage, Networking, Cyber Security, and Cloud Transformations. Clients include DoD, DHS, VA, Treasury, FBI, State of Virginia, State of NY, Sony, VISA, and CareFirst. To learn more about how ThunderCat can help your organization, contact us at info@thundercattech.com or visit www.thundercattech.com.